(i) Over the air activation/authentication of the subscriber wireless access terminal outside one SDCA by pressing/punching certain keys/numbers such as*444N;

(ii) Use of the same subscriber wireless access terminal in more than one SDCA.

(iii) Multiple registration or temporary subscriber facilities in more than one SDCA using the same subscriber terminal in wireless access systems.

(c) No, Sir.

(d) and (e) The License for Cellular Mobile Service as well as Basic Service are technology neutral. Keeping with the trend of the technology convergence the Unified Access Services License enable a Service provider to provide various services under a single license using any technology. The process of consultation for Unified Access Services Licence was commenced in July 2003 by Telecom Regulatory Authority of India and completed in October 2003. It cannot be therefore, construed as a post facto legitimization of the violation.

MTNL's Cellular Service collections

209. SHRI K.B. KRISHNA MURTHY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Telecom Commission has observed that MTNL's Cellular Service collections were low to 45 per cent due to faulty software for billing acquired from Tata Infotec;

(b) whether the Commission has also expressed concern over MTNL's Garuda and Dolphin services which were not picking up as expected; and

(c) what steps are being taken to improve the efficiency of MTNL to face competition from private operators?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ASHOK PRADHAN): (a) The MTNL Cellular Services collections were low due to technical problems faced in the billing system developed by M/s. Tata Infotech Limited. However, with the improvement in billing

system and bonafide verification done by nominated agencies appointed later, the collection has improved and it is more than 60%.

(b) and (c) The subscriber base of Cellular Mobile Services of MTNL Dolphin (postpaid) and Trump (prepaid) as on 31-10-2003 is given below:

City	Dolphin	Trump	Total
Delhi	21693	134623	156316
Mumbai	46814	118907	165721
Total	68507	253530	322037

The MTNL, Dolphin and Trump Services were launched in February, 2001 and January, 2002 respectively, after the other private operators had already established subscriber base by that time. The present equipped capacity is 2.25 lakh lines each in Delhi and Mumbai. Out of which, 50% prepaid capacity is totally exhausted and there is more demand. MTNL is expanding their network by 400 K each in Delhi and Mumbai, out of which 50% is for IN (prepaid) Subscriber.

The following steps have been taken to further improve the efficiency of MTNL, Dolphin GSM, Cellular Mobile Services:

(i) MTNL has been offering very competitive/affordable tariffs.

(ii) More Base-Trans-Receivers (BTS) and continuous optimisation of Radio frequency is being carried out to provide uniform coverage and to improve signal strength in the entire service area.

(iii) 38 seats call centre in Mumbai and 30 seats call centre in Delhi have been provided for better customer care.

(iv) New Customer Service centres are being opened to provide easy access to the customers.

CDMA based, Garuda WLL network has been upgraded at Delhi by installing switch based technology of 2000 IX type and also by increasing the number of BTS (Base Trans-Receive Stations).

Apart from the above, the procurement case of 400 K lines of CDMA IX technology each for Delhi and Mumbai is in advance stage of finalisation.